PUBLIC OFFER

for the “GAP” voice portal

Version of October 1, 2026. Effective from October 1, 2026.

> *This English translation is provided for information only. In case of any discrepancy, the Uzbek and Russian versions prevail.*

1. TERMS AND DEFINITIONS

Subscriber – an individual aged 18 or over who has concluded an agreement with the Operator for the provision of telecommunication services.

Subscriber Device – user (terminal) equipment owned and used by the Subscriber that gives the Subscriber access to the Content Provider’s services through the Operator’s equipment and communication network by connecting this terminal equipment to the Operator’s communication network.

Acceptance of the Offer – actual use of the Content Provider’s service by the Subscriber, including, without limitation, completing the procedure of sending a request by which the Subscriber confirms their agreement with the terms of the Offer. Upon Acceptance of the Offer, the Subscriber is deemed to have accepted the terms of this Offer unconditionally and in full.

Request – a command generated by the Subscriber by sending an SMS in order to access the Content Service.

Content Service – the “GAP” voice portal provided by the Content Provider to the Subscriber upon the Subscriber’s Request.

Operator – COSCOM Limited Liability Company (TIN 201788904), which provides telecommunication services to the Subscriber on the basis of the relevant licenses and the agreement concluded with the Subscriber.

Organizer/Content Provider – SMART MOBILE GROUP LLC (TIN 303033193), which has a contractual relationship with the Operator and provides an entertainment service to the Subscriber on the basis of this Offer.

Subscription – provision by the Content Provider to the Subscriber of access to the “GAP” voice portal for a set fee for a certain period of time on the terms of this Offer.

Service Number – a short number allocated by the Operator to the Content Provider for providing the Content Service to the Subscriber.

Network – the set of the Operator’s technical facilities (switching and radio equipment, subscriber devices, connecting lines, structures, etc.) through which communication services are provided to the Subscriber within the Republic of Uzbekistan.

SMS (Short Message Service) – a service provided by the Operator to the Subscriber that allows the Subscriber to send and receive short text messages.

Offer – this public offer on the organization of the content service, published on the websites of the Operator, www.ucell.uz, and of the Organizer, www.smg.uz.

2. DESCRIPTION OF THE SERVICE

2.1. By calling the free IVR number 0750 of the “GAP” voice portal, Subscribers get access to the following services: “Music hits”, “Love and relationship tips”, “Funny jokes”, “Voice chat”, “Chat roulette”, “Dating world”. All calls to the service are free of charge. The services are provided in Uzbek and Russian.

2.2. Upon subscribing to a service, the Subscriber receives an SMS notification about the subscribed service and information on how to unsubscribe from the SMS number 0750.

2.3. No fee is charged for the first three days. From day 4, the subscription fee is 800 UZS, VAT included (per subscribed service per day).

2.4. The Subscriber may use the Service without time limits. Charging is performed by means of an invisible incoming SMS from the number 0751 once a day.

2.5. To use the portal services, the Subscriber must call the IVR Service Number 0750 from their own phone number and follow the menu items of the voice portal.

2.6. To use the “Dating world” service, the Subscriber must call the IVR number 0750 from their phone and subscribe to the service. The Subscriber can then create their own profile and listen to the profiles of other Subscribers. The Subscriber can also receive the login of a profile by SMS from the SMS number 0750 by pressing 5 while listening to the profile, and write a free SMS message to that profile by sending an SMS with the text and the profile login to the SMS number 0750. The number of free outgoing SMS messages is limited to 20 SMS per day per Subscriber.

2.7. When calling the Service Number 0750, you can select a section by pressing the corresponding phone key:

- 1 — Music hits
- 2 — Love and relationship tips
- 3 — Funny jokes
- 4 — Voice chat
- 5 — Chat roulette
- 6 — Dating world
- 0 — Personal account

2.8. To unsubscribe from the service, the Subscriber must enter the Personal account of the voice portal and follow the portal menu. To unsubscribe from the service(s) by SMS, send the digit 1 to the number 0750.

2.9. If the subscription fee for the “GAP” voice portal service is charged to the Subscriber for 30 days but the Subscriber has not used the service during those 30 days, the Content Provider shall itself inform the Subscriber that the service is active and shall subsequently inform the Subscriber every 30 days if the Subscriber does not use the Service. The text of such notifications shall be agreed with the Operator.

2.10. If no subscription fee for the “GAP” voice portal service has been charged to the Subscriber for 90 days, the Content Provider shall itself unsubscribe the Subscriber from the service.

2.11. If the Subscriber makes no calls for more than 30 days, the Operator has the right, on the basis of such inactivity, to send notifications with information about the active subscription and how to unsubscribe.

2.12. If the Subscriber has unsubscribed and has not used the service for 90 days, upon re-subscribing to the “GAP” voice portal service the Subscriber may use the service with three free days (as with a new subscription).

3. WAYS TO UNSUBSCRIBE FROM THE SERVICE

3.1. STOP 1 – the command is used upon termination of the number and unsubscribes the number from all services of the Content Provider. No notification of successful unsubscription is required. Implemented by the Content Provider.

3.2. 1 – the command is used when the Subscriber unsubscribes on their own via *350# from all services of Content Providers. The command is sent to the Service Number 3141. A notification of successful unsubscription is required. No notification is required for Subscribers who are not subscribed to any services. Implemented by the Content Provider.

3.3. STOP – the command is used when the Subscriber directly unsubscribes on their own from the provider's services. The command is sent to the Service Number 0750. A notification of successful unsubscription, or that the Subscriber has no services, is required. Implemented by the Content Provider.

3.4. INFO 1 – the command is used by the Subscriber to receive a list of all services provided by the Content Provider to which the Subscriber is subscribed. The command is sent to the Service Number 3141. If there are no subscriptions, no reply is required. Implemented by the Content Provider.

4. CHANGES TO THE RULES

4.1. The Content Provider and the Operator reserve the right to cancel, suspend or change these Terms and provisions of the Offer, as well as the organization and/or management of this Content Service, without any right to compensation and without any obligation to give prior notice. Any such changes are made public by an addendum to this Offer before the date the changes take effect.

5. LIABILITY

5.1. The Content Provider is responsible for the technical serviceability of the Content Service.

5.2. The Content Provider is not liable for the quality of telephone communication, the operation of mobile operators, connection to the Internet, the quality of work of Internet providers or their operation with the equipment and software of Participants of the "GAP" voice portal, or for any other circumstances beyond the Organizer's control, nor for any related negative consequences.

5.3. The Content Provider is not liable for any circumstances not related to a breach of these Rules by the Organizer, including the inability to send SMS messages in accordance with the Rules because this service is not provided in a certain area and/or because of maintenance work in the networks, or for other circumstances beyond the Organizer's control.

5.4. The Content Provider and the Operator bear no liability if a situation arises that prevents Subscribers from using the service due to technical limitations or other circumstances typical of GSM services, for example: the network is busy, the memory is full, SMS services are used incorrectly, the number specified for this service is dialed incorrectly or blocked by the subscriber device, the device is out of network coverage, there are insufficient funds on the SIM card account, the credit limit is exceeded, etc.

5.5. In all matters not provided for by these Rules, the Organizer and the Participants of the Portal are governed by the applicable legislation of the Republic of Uzbekistan.

5.6. The Organizer reserves the right to make changes to these Rules, provided that such changes are published on the official website www.smg.uz.

5.7. These Rules enter into force upon their publication on the Organizer's website www.smg.uz and remain in effect until they are changed or terminated by the Organizer.

5.8. BY CALLING THE SHORT NUMBER 0750, THE SUBSCRIBER CONFIRMS THEIR AGREEMENT WITH THESE RULES AND THE TERMS OF THE SERVICE.

6. DISPUTE RESOLUTION

6.1. Any disputes related to this Content Service must be set out in writing as a claim within five (5) days of the disputed event and sent to the addressee.

6.2. Any disputes arising between the Content Provider, the Operator and the participants of the Content Service will be resolved through negotiations or, if this is impossible after the claim procedure has been followed, by the competent courts of the Republic of Uzbekistan.